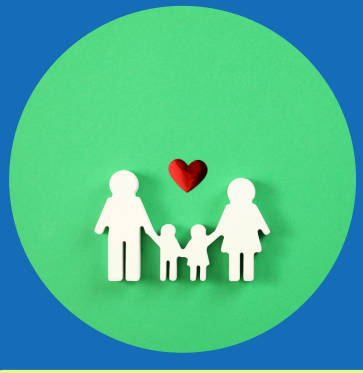
Our promise to you

We will listen without judgement

We will respect your family's experience

We will work alongside you

We will support you to access the right services



parkside.norfolk.sch.uk

Contact Us

psa@parksidemail.co.uk

01603 44 11 26

07388 488 704 - Laura

07831 283 371 - Vickie

Confidentiality

Our conversations are private.
The only time we may need to share information is if we believe someone is at risk of harm. Wherever possible, we will discuss this with you first.

The Parkside School
learn grow thrive



Supporting families every step of the way

Parent Support Advisors

psa@parksidemail.co.uk



Here for you

Every family faces challenges from time to time and you don't have to face them alone.

As Parkside's Parent Support Advisors, we are here to offer a listening ear, practical advice, and support to help you and your child thrive. Our role is to work alongside families in a friendly, non-judgemental, and confidential way.

Remember...
You don't have to be in crisis to ask for support.
Whether you have a small worry or a bigger concern, We are here to help. Together we can find solutions that work for your family

01603 441126

We Can Support You With:

- ✔ Parenting advice and strategies
- ✔ Home routines and boundaries
- ✔ Attendance and punctuality
- ✔ Emotional wellbeing
- ✔ Behaviour support
- ✔ Sleep routines
- ✔ Healthy lifestyles
- ✔ Communication between home and school
- ✔ Accessing local services
- ✔ Completing forms and applications
- ✔ Financial, housing or family concerns

If we can't provide the support directly, we'll help you find the right service.

Laura and Vickie are both Domestic Abuse Champions. Vickie is also a Mental Health First Aider

Norwich Foodbank
Together with Trussell

Children & Young People's Health Services
JustoneNorfolk.nhs.uk
Norfolk & Waveney
0300 300 0123

Ormiston Families

NIDAS

Who are we?

How Can We Help?



Vickie Hunter-Lines

Vickie is a keen veg grower, she loves to be out on the water or collecting eggs from her chickens.

Laura Stevens

Laura enjoys shopping and crafting but also travel! Always after somewhere new to visit



One-to-one meetings
Home visits
Telephone or online support
Parent workshops
Coffee mornings
Support during meetings
Signposting to specialist agencies
Regular check-ins